



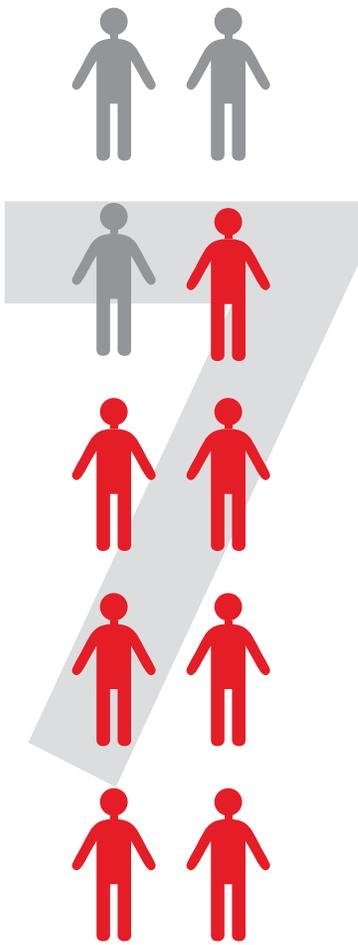
TRANSAMERICA LIFE INSURANCE COMPANY

LONG TERM CARE IS A FAMILY MATTER

What does family mean to you?



FAMILY can mean different things to different people



WHAT DOES FAMILY MEAN TO YOU?

To call someone family means something. Family can be blood relatives, your children, or your circle of closest friends. Family could be a partner, spouse, or siblings. Whoever family is to you, it's important to consider how your health and well-being affects them.

The odds are that at some point in your life you will either be a caregiver for a family member or be the one requiring care.^{1,2} There is a chance that you could be both.

More than **65 MILLION PEOPLE** in the U.S. provide care for a chronically ill, disabled or aged **FAMILY MEMBER** or **FRIEND** during any given year and spend an average of **20 HOURS PER WEEK** providing care for their loved one.¹

OUT OF **10**

As life expectancies **GROW**, so does the **NEED** for long term care. Estimates state that **SEVEN IN 10 AMERICANS** older than 65 will require long term care for an average of three years.²



¹Caregiving in the United States; National Alliance for Caregiving in collaboration with AARP; November 2009. Updated: November 2012

²Oliva, Jason. Majority of Americans Ill-Prepared for Long-Term Care Needs. Reverse Mortgage Daily. August 15, 2013.

WHAT IS LONG TERM CARE?

Long term care may be more than what you think. It is not just about the elderly or nursing homes. In fact, long term care is increasingly about practical solutions to help you stay in your home longer. Long term care is generally not medical care. Rather, it is the assistance needed with the normal Activities of Daily Living (ADL). It includes many different types of care services and products. These services are provided in a variety of care settings — including the home — extending over an indefinite amount of time.

And while you may be the one in need, long term care is not just about you; long term care is a family matter.

Have you ever experienced an intense illness that left you helpless for a few days? Perhaps you've had an injury, like a broken bone or a strained muscle, which prevented you from moving around or doing the things you could normally accomplish alone. You may have needed help getting dressed, preparing a meal, or bathing. Who did you call on and why? How did your short-term situation affect your work or finances? More important, how did you adjust to being temporarily dependent upon others?

Nothing can derail us quite like an unexpected illness or injury, especially when it affects our ability to care for ourselves. In times like these, we typically rely on the availability and capability of a spouse, friends, or family to help. But what if the situation is not short-term and continues for years instead of days?



An illness or disease, accident, or severe cognitive impairment could make it difficult or impossible for you to carry out your normal activities of daily living without help.

Who would have the ability and the means to care for you if such a situation occurred?

How would you pay for expenses associated with your extended care?

How would your long-term situation affect your family?

Would you be able to stay in your home and for how long?

Activities of Daily Living (ADL)



TRANSFERRING



CONTINENCE



BATHING



TOILETING



DRESSING



EATING



Who Pays for Long Term Care?

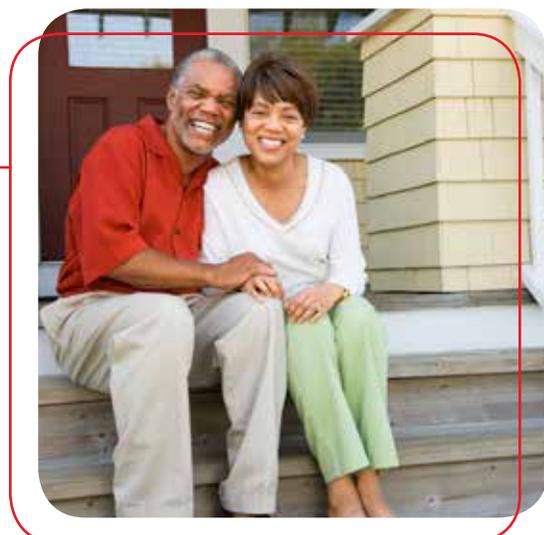
LONG TERM CARE SERVICES ARE EXPENSIVE

The long term care services you may need can be very expensive. Below are the national average costs for the most-used long term care services.³ These costs may be higher or lower where you live.

	Cost Per Hour/Day ³	Annual Cost ³
Home Health Aide	\$21 Per Hour	\$30,660 (4 hours a day, 7 days a week)
Homemaker services	\$19 Per Hour	\$27,740 (4 hours a day, 7 days a week)
Adult Day Care Center	\$69 a day	\$25,185
Assisted Living Long Term Care Facility (one bedroom unit)	\$110 a day	\$40,200
Nursing Home (semi-private room)	\$209	\$76,285
Nursing Home (private room)	\$233	\$85,045

Long term care is different from short-term illnesses where you will get better, and the costs may be more manageable. The expenses for long term care may continue to mount for a long time, and those bills can be very expensive. The national average cost for a nursing home is \$233 per day – and a home health aide can cost \$30,000 per year for just four hours a day.³

³American Association of Long-Term Care Insurance, 2012 AALTCI Sourcebook.



WON'T THE GOVERNMENT HELP PAY?

There are some common misconceptions about who will pay for your long term care services. What are your choices when it comes to paying for long term care services?

Not Medicare or Health Insurance – You may be surprised to learn that Medicare, and even most health insurance plans, may not cover charges for long term care services.

Medi-Cal – As a public assistance program, Medi-Cal currently provides services for people with low incomes. Medi-Cal depends on long-term public funding from California and the federal government, both of which are looking for new ways to trim their budgets. This may limit your choices regarding care facility location, privacy, and other preferences you may have for your care. In order to qualify for Medi-Cal, you must spend down income and savings to be considered low income. This may take away from money that you hoped to spend on retirement or leave to your family.

Pay from Personal Assets – This is normally where long term care recipients start. They pay their long term care costs with their own resources until they can no longer

afford it. Then the recipient needs to find other ways to pay, such as help from family members, the community, or applying for public assistance.

When it comes down to it, ***you are the one that you can depend on.*** This is why planning ahead can be very important. So what do you do? How can you help be better prepared for your future? Comprehensive Long Term Care insurance may be a solution you should consider.



“ Given the UNPREDICTABLE, CATASTROPHIC nature of extensive long-term care services and supports costs, **INSURANCE**, not savings, is the **most efficient and effective** means of preparing for their possible occurrence.⁴ ”

U.S. Government Long Term Care Commission



⁴A Comprehensive Approach to Long-Term Services and Supports. Long-Term Care Commission. September 23, 2013.

Long Term Care is a Family Matter



FAMILY



FAMILY CAREGIVERS

Some people rely on the informal care that can be provided by family and friends and children who often fill the role of caregiver for their parents. Although this type of care may not have an immediate monetary cost that can be quantified, there are still costs associated with the emotional impact of caring for a loved one. And for many, this role can become too demanding.

*80% of care provided at home is delivered by unpaid family caregivers. Many experience high levels of emotional stress and depression.*⁵

Caregivers face challenges that affect not only their personal activities but also their work and career as well. If your children need to work to support their families, the role of caregiver may become burdensome.

*"47% of working caregivers indicate an increase in caregiving expenses has caused them to use up all or most of their savings."*⁶

Some caregivers find that they must adjust their work schedule to accommodate the additional responsibility of caregiving. Family

caregivers may sacrifice leisure time, and may suffer stress-related illnesses. Negative effects on working family caregivers can include lost time from work, lower productivity, and lower future earnings.

*Family caregiving can be expensive for your children. "Nearly \$3 trillion, or \$2,947,636,000,000.00 represents the lost wages, Social Security benefits, and private pensions for men and women over age 50 who care for their parents."*⁷

This may not only affect their finances now, but it may also diminish the amount of money they can set aside for their own retirement and affect their future health.

*"Providing eldercare can be an unexpected rollercoaster of emotional, physical, and financial drains for caregivers."*⁶ 11% of caregivers reported deteriorated physical health due to caregiving.⁸

Who can help protect your family should you ever need long term care services? **You!**

By planning today with Transamerica Life's comprehensive Long Term Care insurance, you will be helping to protect yourself and your family.



⁵Alzheimer's Association, 2012 Alzheimer's Disease Facts and Figures. Alzheimer's & Dementia. Volume 8, Issue 2.

⁶Abramson, Alexis, Ph.D. Corporate America's Caregiver Crisis. The Dr. Alexis Blog. July 10, 2013.

⁷"We Can't Forget the Unpaid Caregivers". Farrell, Chris. Businessweek. December, 2012.

⁸Caregiving in the United States; National Alliance for Caregiving in collaboration with AARP; November 2009. Updated: November 2012.

HOW CAN COMPREHENSIVE LONG TERM CARE INSURANCE HELP PROTECT ME AND MY FAMILY?

Comprehensive Long Term Care insurance can help you with your future's uncertainty in many ways. It's written specifically to help cover your future long term care needs. After you qualify for benefits, it reimburses you for the cost of care that you need, and may help keep you from having to deplete your assets and spend down your savings. It may also enable your family to be overseers of your care and to be reimbursed for the services of a professional caregiver.

Comprehensive Long Term Care insurance benefits are designed to help once long term care services are needed. From reimbursing you for care provided in your home and home modifications to helping you find qualified care or a facility that can meet your needs, it helps make your life easier.

It enables you to receive the care you need where and when you need it. It helps protect you and your family from the high costs of care by reimbursing you for the services you receive.





How We Can Help

TRANSAMERICA LIFE'S COMPREHENSIVE LONG TERM CARE INSURANCE

Know where to go and what to do...

When a crisis occurs, it's natural to turn to family and friends for support and help, but do they have the expertise you need? When it's time to file a claim, Transamerica Life's comprehensive Long Term Care insurance includes access to a Care Coordinator, a qualified professional who can walk you and your family through this stressful time. A Care Coordinator can provide information to help you and your family make the best care choices.

Cash for paying family members...

You may feel more comfortable with a family member or friend caring for you. However, you have already read about the stress that long term caregiving can cause for unpaid caregivers. A Transamerica Life comprehensive Long Term Care insurance policy will allow you to receive a cash benefit.⁹ This can be used to help compensate family members for their time and services.

Access to Home Care Benefits...

Usually when less care is needed, that care can easily be provided in your home with a little help. Once you qualify for benefits, Transamerica

Life's comprehensive Long Term Care insurance provides immediate access to home care benefits with 0-day elimination periods for Home Care Benefits.

Receive care in your home, or a facility...

The majority of people are most comfortable in their own environment. The Remain at Home Benefit helps promote independence as long as possible. It can help pay for home modifications, caregiving training for loved ones, and help provide necessary therapeutic devices or technologies.¹⁰

And if a residential care facility or nursing facility becomes more appropriate for your needs, our Long Term Care Facility Benefit will be there for you to help.

Protection if you don't use the policy...

A Transamerica Life comprehensive Long Term Care insurance policy includes a Return of Premium Upon Death Before Age 67 Benefit. Should you die before age 67 and not use all of your policy, this benefit will return your premiums paid, minus any claims paid, to your beneficiaries.



⁹The Cash Benefit is equal to 10 times the Maximum Daily Benefit (or 1/3 the monthly benefit) in lieu of all other benefits that month. You can spend the cash any way you like, and no receipts are required. Policy eligibility requirements apply, and you must submit an updated Plan of Care at least once every 90 days.

¹⁰The Remain at Home Benefit reimburses you for Qualified Long Term Care expenses that are consistent with your care needs, up to a lifetime maximum of 60 times your Maximum Daily Benefit.



Tax advantages of a policy...

Transamerica Life's comprehensive Long Term Care insurance is intended to be tax-qualified.¹¹ With a tax-qualified policy, the premiums you pay may qualify as deductible medical expenses. You may also be able to pay your premiums using tax shielded funds, such as a health savings account (HSA). *Consult with your financial or tax advisor for assistance.*

A policy that cannot be canceled...

You are protected by your policy as long as you pay your premiums. A Transamerica Life comprehensive Long Term Care insurance policy is Guaranteed Renewable, which means that it cannot be canceled for any reason except for non-payment of premiums.¹² It's a product you can rely on to be there when you need it.



¹¹Neither Transamerica Life Insurance Company nor any of its agents give legal, tax, or accounting advice. Please consult your tax advisor.

¹²See "A word about premiums" for information about our right to increase premiums.



What are you waiting for?

THE BEST TIME TO BUY COMPREHENSIVE LONG TERM CARE INSURANCE IS NOW — BEFORE YOU NEED IT.

The moment you need long term care services, you'll no longer qualify to purchase comprehensive Long Term Care insurance. That time may arrive as an unexpected accident, a sudden onset of a prolonged disease, the gradual process of aging, or not at all. But statistics show that you will likely need some long term care services during your lifetime.¹⁶

A common thought is that you'll save money if you wait to buy comprehensive Long Term Care insurance. However, that's not usually the case. Two determining factors in setting your initial comprehensive Long Term Care insurance premium are your health and your age. And generally, the

younger you are, the more affordable the premium. You should also consider:

- An insurance company will only insure if you can health qualify, and usually most people are healthier when they're younger.
- Purchasing at a younger age may allow you to receive a good health discount that will be applied for the lifetime of the policy.
- Since premiums normally increase with age, you may end up paying more if you wait.

Once your policy is issued, it can't be revoked regardless of your health unless you don't pay the premium. It will be there for you when you need it most.



¹³These are TransCare® III sample rates and may not reflect your actual premium. Numbers calculated using TransCare III, a \$200 Maximum Daily Benefit, \$200,000 Pool of Money, Lifetime Pay, Preferred health discount, and 3% Step-Rated Compound Benefit Increase Option.¹¹

¹⁴5% Compound Benefit Increase Option will be offered.

¹⁵In this scenario, Life of the Policy is considered from the time of purchase until the age of 85 when the insured has been considered as qualified for benefits and is no longer required to pay annual premiums because of the Waiver of Premium benefit.

¹⁶Oliva, Jason. Majority of Americans Ill-Prepared for Long-Term Care Needs. Reverse Mortgage Daily. August 15, 2013.

Example plan for a 55 year old male:¹³

\$200,000
Pool of Money

\$200 Maximum
Daily Benefit

3% Step-Rated Benefit
Increase Option¹⁴

Monthly Premium Cost:

If he buys
today: **\$166**

If he was
5 yrs. older: **\$229**

If he was
10 yrs. older: **\$316**

If he was
15 yrs. older: **\$453**

If he was
20 yrs. older: **\$728**

TOTAL SAVINGS:¹⁵

By buying now at age
55, savings can be from:

\$8,931 - \$27,743

HERE FOR THE LONG TERM

An unforeseen long term care need could seriously impact your future. And with comprehensive Long Term Care insurance, you may not need to make a claim for many years. So you want to make sure the company you choose will be there for the long term. Knowing that you have a policy with a company you can trust is important.

Transamerica Life Insurance Company has helped protect families and provided dependable service for over a century, with over 25 years experience specifically focused on comprehensive Long Term Care insurance.

We've been serving the Long Term Care insurance market since 1987. Transamerica Life serves more than 300,000 policyholders and provides over \$1.5 million in benefits and services to our policyholders every day.¹⁷

If you need to make a comprehensive Long Term Care insurance claim, it's good to know that Transamerica Life is in a strong position to provide the benefits you need when you need them.



The bottom line is that you can depend on us. We help fulfill our customers' desires for better tomorrows and we are committed to delivering on our promise of "Protecting Families and Their Dreams."

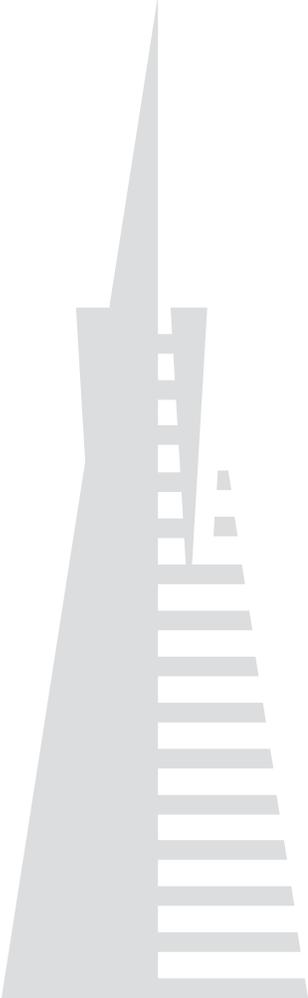
Long Term Care insurance policies from Transamerica Life have helped families prepare for unexpected circumstances and responsibilities, and helped protect their dreams against the high costs of long term care services.

**Generally, the best time to buy comprehensive
LONG TERM CARE INSURANCE is now.**

**Speak with your insurance agent/producer today
to see what options may work best for you.**

¹⁷Internal data from Transamerica Life Insurance Company, as reported June 2013. Available upon request.

TRANSAMERICA LIFE INSURANCE COMPANY



The purpose of this advertisement is solicitation for long term care insurance and an insurance agent/producer will contact you.

This is an individual comprehensive Long Term Care insurance policy underwritten by Transamerica Life Insurance Company, Cedar Rapids, IA. You must qualify before you can receive benefits under the policy. Benefits and premiums may vary by policy. Exclusions and limitations apply. Coverage is subject to underwriting approval. Contact your insurance agent/producer for details or call Transamerica Life and we will have a licensed insurance agent/producer contact you. Policy Series TLC 2-P CA 0410 or TLC 3-P CA 0313.

A word about premiums

Premium rates may vary by gender on some policies.

Although the policy allows the company to adjust premiums as needed, with prior approval of the Department of Insurance in the state of issue, we cannot increase your premiums during the 3-year rate guarantee period. When a rate guarantee period ends, your premium will be adjusted by any premium increases that may have occurred during the rate guarantee period. We cannot single you out for a premium rate increase, but we can change your premium based on our experience with all insureds in your same premium class. Once we issue your coverage, we cannot cancel your policy as long as you pay your premium on a timely basis.

Transamerica Life Insurance Company

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